

1997-99 Performance Progress Report

For Quarter Ending June 1999

Agency 225

Washington State Patrol

Mission

We, the Washington State Patrol, answer our citizens' call for public safety.

Goal

Provide a safer motoring environment for the traveling public on all state transportation routes.

Performance Measure

Percentage of adult drivers observed wearing safety restraints.

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				86%				87%
Actual				85%				81%
Date Measured				6/30/98				6/30/99

Performance Measure

Through monitoring, percentage of vehicles over the posted speed limit.

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				43%				41%
Actual				56%				64.7%
Date Measured				6/30/98				6/30/99

Performance Measure

By survey, percentage of respondents who perceive that the Washington State Patrol does a good job fulfilling its mission.

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				85%				85%
Actual				88%				87.9%
Date Measured				6/30/98				6/30/99

Performance Measure

Number of violator contacts.

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Output	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				763,200				744,100
Actual				869,200				812,266
Date Measured				6/30/98				6/30/99

Performance Measure Number of alcohol enforcement contacts.

Output	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				20,400				20,400
Actual				18,222				14,693
Date Measured				6/30/98				6/30/99

Goal Increase public safety through adequate staffing and training of personnel.

Performance Measure Average cost of trooper per productive hour. *

* * Productive hours exclude vacation, holidays, sick leave, training, and compensatory time.

Efficiency	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				\$45.42				\$45.42
Actual				\$35.67				\$39.18
Date Measured				6/30/98				6/30/99

Goal Conduct investigations according to legislative mandates relating to license fraud and tax evasion.

Performance Measure Total revenue identified by license fraud investigations

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				\$2,000,000				\$2,000,000
Actual				\$5,290,000				\$8,210,000
Date Measured				6/30/98				6/30/99

Goal Provide quality service to members of the criminal justice community in support of their missions.

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Performance Measure Total number of crime laboratory cases completed.

Output	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				36,900				36,900
Actual				19,800				33,878
Date Measured				6/30/98				6/30/99

Goal Seek partnerships with communities, other governments, and public/private organizations in the delivery of service.

Performance Measure Number of persons arrested and job applicants found via fingerprint checks to be using alias names.

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				6,400				6,400
Actual				5,111				5,794
Date Measured				6/30/98				6/30/99

Performance Measure Number of persons with criminal records detected by background checks.

Outcome	Fiscal Year 1998				Fiscal Year 1999			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate				10,500				10,325
Actual				17,502				18,190
Date Measured				6/30/98				6/30/99